

Troubleshooting Allowing Camera and Microphone Permissions in Chrome for Notarize

1. Go to the **3 Dots Icon** at the top right corner in Chrome and select **Settings** in the dropdown.



2. Go to Privacy and Security, followed by Site Settings

Sett	ings	Q Search settings	
÷	You and Google	Privacy and security	
Ê	Autofill		
0	Privacy and security	Clear browsing data Clear history, cookies, cache, and more	۲
۲	Appearance	Site Settings	
Q	Search engine	Control what information websites can use and what content they can show you	
	Default browser	More	~

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3. Go to All Sites, followed by View permissions and data stored across sites

Sett	ings	Q Search settings	
:	You and Google	← Site Settings	0
Ê	Autofill	All sites	
()	Privacy and security Appearance	View permissions and data stored across sites	•

4. Type in **notarize** in the search box located in the top right corner

Q Search	n settings			
← All s	ites		Q notarize	8
Sort by	Most visited	•		
ø	notarize.com 150 B · 11 cookies		~	:

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 Follow the next steps for each of the below sites. Click on each site URL pictured below... If these sites are not showing, open another Chrome window and go to these websites: <u>https://notary.notarize.com</u> <u>https://pavaso.com</u> <u>https://portal.pavaso.com</u>

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۲	https://notary.notarize.com:443	•	ĩ
0	https://pavaso.com:443	۲	I.
*	https://portal.pavaso.com:443	•	T
	@ 0 *	 https://notary.notarize.com:443 https://pavaso.com:443 https://portal.pavaso.com:443 	 https://notary.notarize.com:443 https://pavaso.com:443 https://portal.pavaso.com:443

6. For each site above, Choose **Camera and Microphone** and select **Allow** from the drop down to the right.

Q Search settings	
← https://notary.notarize.com	
Usage	
150 B · 3 cookies	Clear data
Permissions	Reset permissions
Location	Ask (default) 👻
Camera	Ask (default)
Microphone	Ask (default) Allow Block

7. Open the **Notarize Site** back up and Your Camera and Microphone should be working now.

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