Troubleshooting
Allowing Camera and Microphone Permissions in Chrome for Notarize

1. Go to the 3 Dots Icon at the top right corner in Chrome and select Settings in the dropdown.

2. Go to Privacy and Security, followed by Site Settings.
3. Go to **All Sites**, followed by **View permissions and data stored across sites**

4. Type in **notarize** in the search box located in the top right corner
5. Follow the next steps for each of the below sites. Click on each site URL pictured below...
If these sites are not showing, open another Chrome window and go to these websites:
https://notary.notarize.com
https://pavaso.com
https://portal.pavaso.com

6. For each site above, Choose Camera and Microphone and select Allow from the drop down to the right.

7. Open the Notarize Site back up and Your Camera and Microphone should be working now.